

Welcome to Telewise Group's "TeleFirst SoftPhone Program" Setting a New Era for Worldwide Communications

GoIP Alliance

Nowadays, you cannot call or receive call from different VoIP platforms or systems. Telewise Group is one of the founding members of GoIP (Global over IP) Alliance, an organization to provide a policy and specification to all VoIP carriers that enable them to call and receive call from different VoIP platforms or systems.

Telewise Group as a founding member will be actively promoting the GoIP Alliance to all VoIP carriers or VoIP service providers over the World.

1. End-user Software Installation

1.1 Take out the CD from the pack and insert it into your computer drive;

1.2 Select the corresponding installation program to match with the version of your computer's operating system (supporting Win 98, Me, 2000 and XP);

1.3 Move your mouse to the selected installation program. Click twice on the left button of your mouse and the installation will be automatically executed;

1.4 Upon completion, a TeleFirst icon  will be appeared on your computer desktop screen.

2. Dial Phone

2.1 Click on the TeleFirst icon  ;
TeleFirst.

2.2 Key in your personal account number and password provided in the packaging;

2.3 Upon successful registration, you can make phone calls as follows:-

2.4 IP to IP

2.4.1 Press "GoIP Platform No." + "GoIP No." + "Send" Button”

2.4.2 Example:

Caller's GoIP No.- 201 44 207 333 3333

Receiver's GoIP No.- 202 852 8888 8888

Caller dials out No. : 20285288888888

2.5 IP to Phone

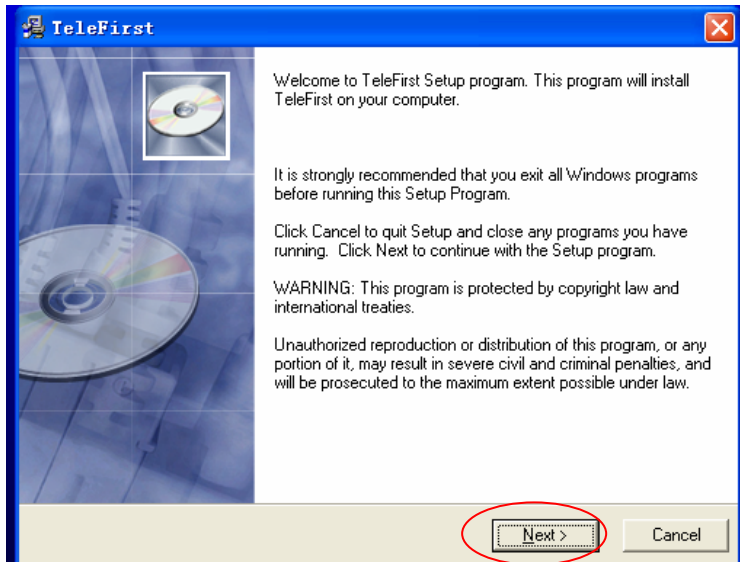
2.5.1 Press "00" + "Country Code" + "Area Code" + "Telephone No." +
"Send"Button

2.5.2 Example: 0085212345678

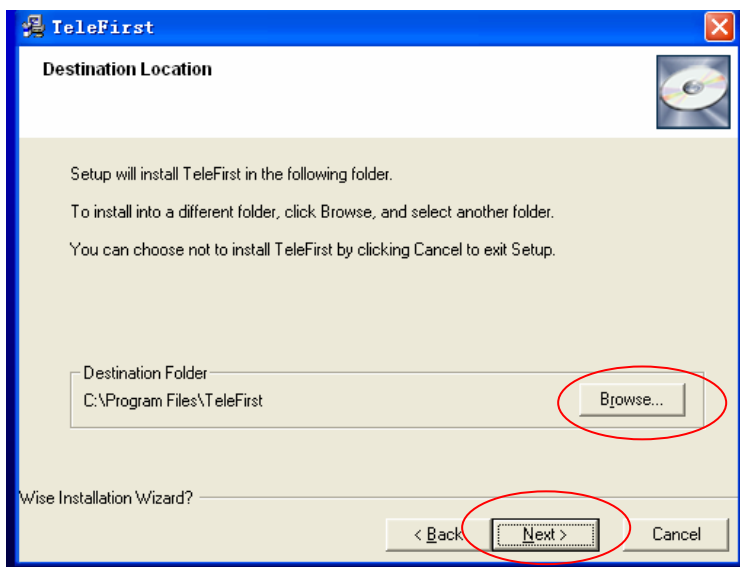
3. Software Installation Illustrated Pictures

(After initiating the installation program, the following pictures will be appeared on the screen)

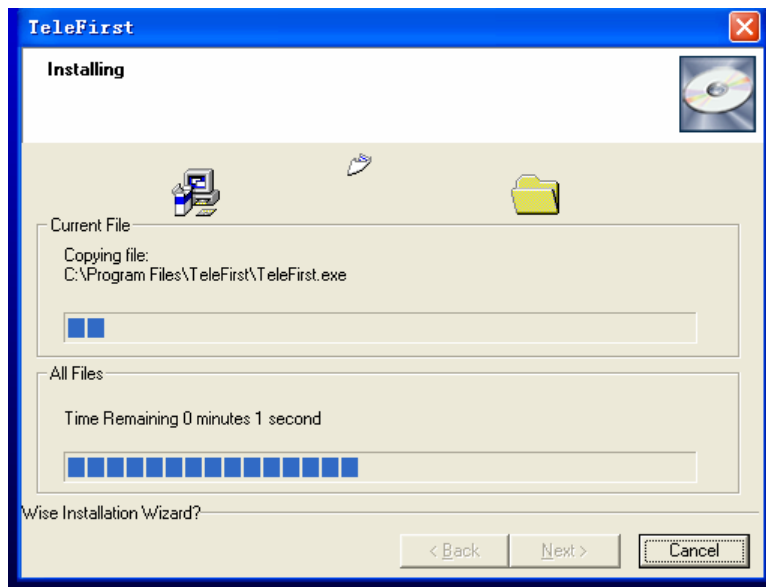
3.1 Picture 1 : Please select "Next";



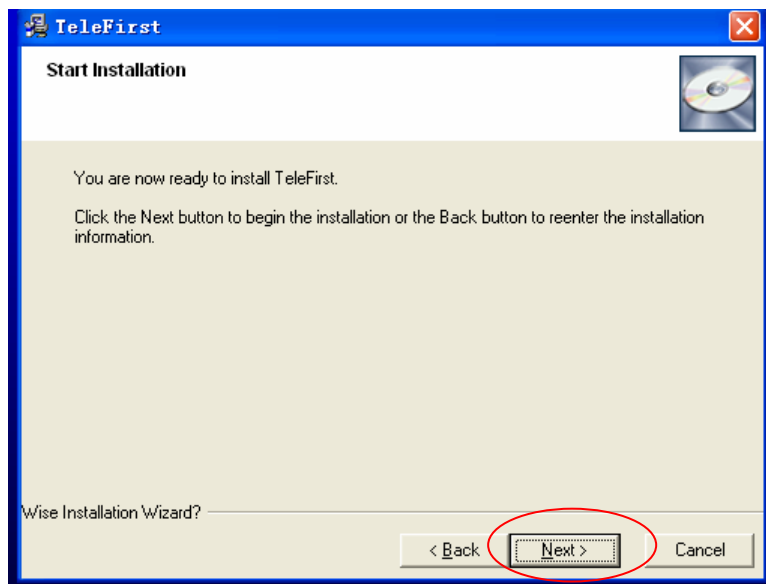
3.2 Picture 2 : If you agree to install the software in the default location, please click "Next", otherwise please click "Browse" to select different location; click "Continue" after making your choice;



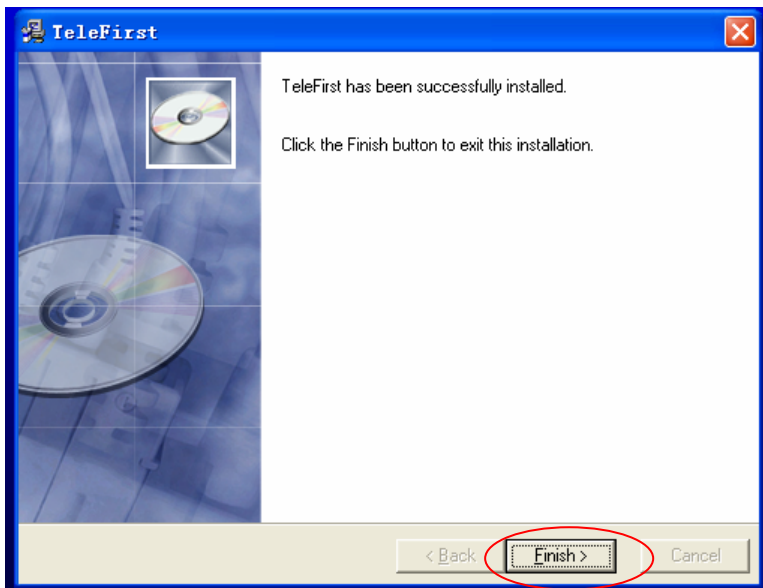
3.3 Picture 3: Software installation in progress;



3.4 Picture 4 : Click "Next";



3.5 Picture 5 : Select "Finish", the software is installed successfully.



4. Register your personal account number

4.1 Move your mouse to TeleFirst icon  , double click on the left button of the mouse, Picture 6 will be appeared;

4.2 Picture 6 : Please key in the personal account number and password provided in the packaging;



4.3 Click "Confirm" to register. If the account number and password are correct, registration will be completed in just a couple of seconds.

5. Setting Up The Audio System

(After registering your account number, the picture will display a choice of audio equipment and testing)

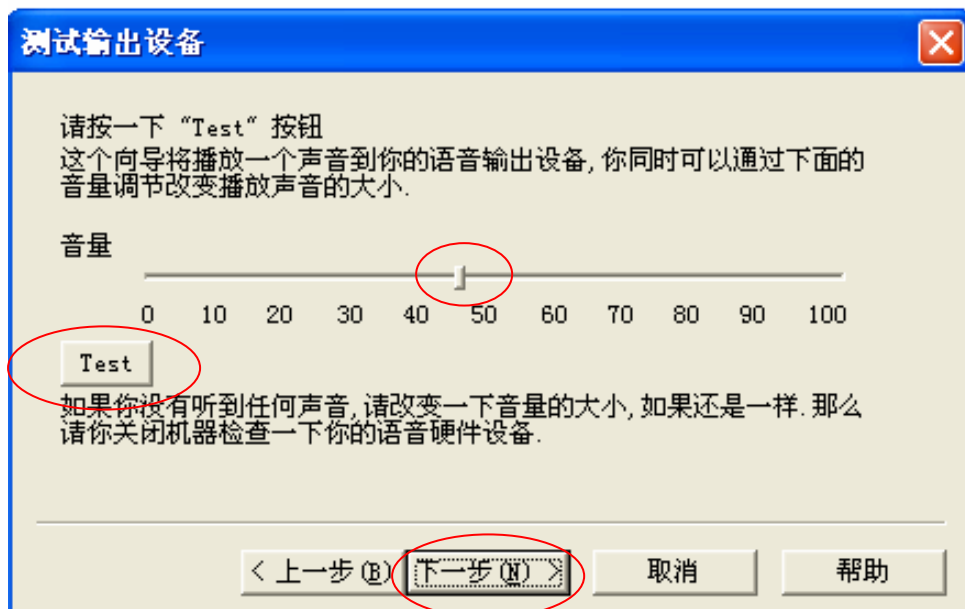
SoftPhone supports two types of audio equipment: "Headphone"(earphone) and USB Phone. To obtain the best audio effect, USB phone is highly recommended.

(Note: Since the USB Phone specification varies with different brands. You are recommended to use the brand specified by the dealer.)

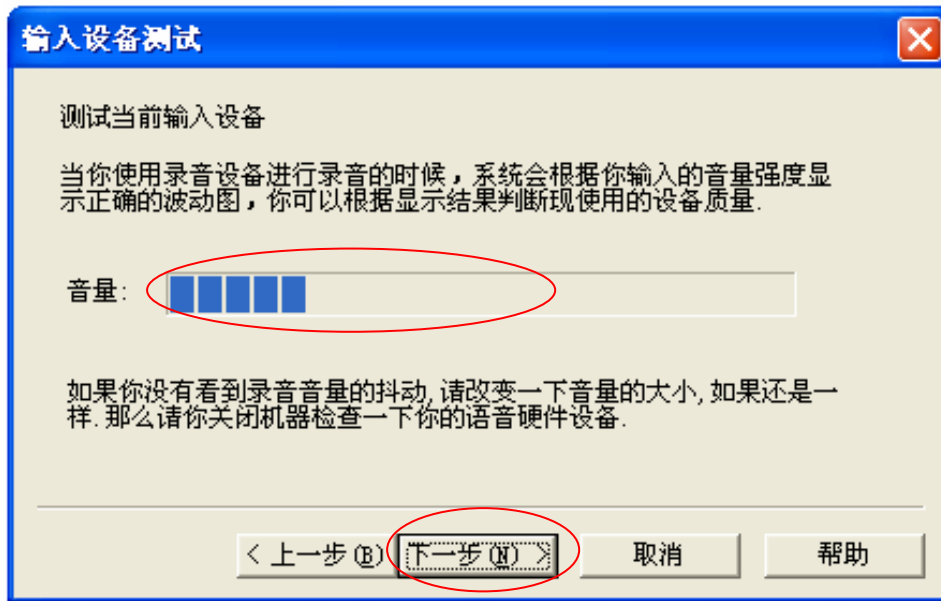
5.1 Picture 7 : Please select your audio equipment, then click "Next";



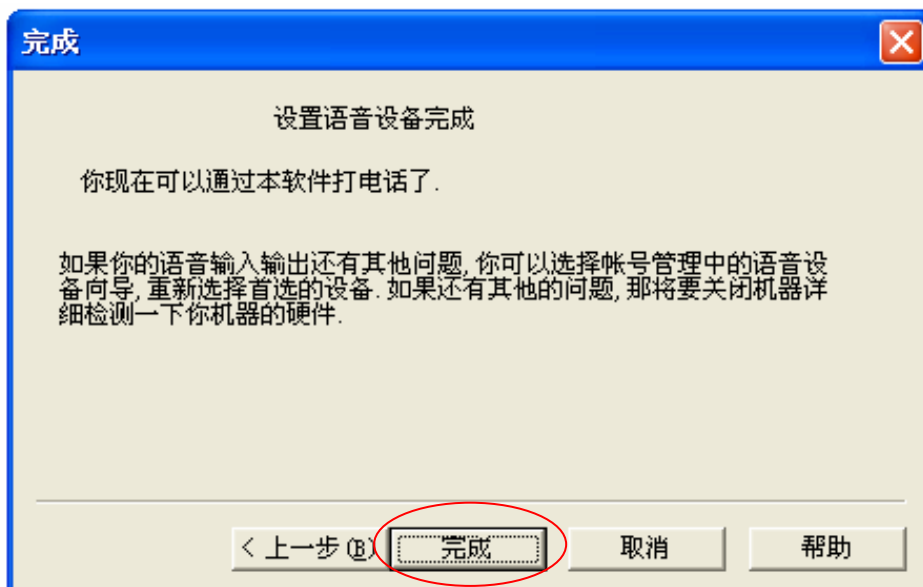
5.2 Picture 8 : Click on "Test" to test the volume of the earphone. If required, move the cursor to adjust to your ideal volume, then click "Next";



5.3 Picture 9 : Generally, the volume indicator at mark 5 is the most ideal;



5.4 Picture 10 : Select "Finish", the installation and testing processes are completed successfully;



6. SoftPhone Interface Description

Afer setting up the audio equipment, the following picture will be appeared.

